

TERMS AND CONDITIONS

By enrolling in a course the customer fully accepts the following terms and conditions.

Article 1 : Application of terms and conditions

These terms and conditions apply to the participants in all the courses and cannot be disassociated from the enrolment.

Article 2 : Age limit

A minimum age of 18 years old.

Article 3 : Establishment of contract

The contract is established when the written confirmation is received by **Parfum de France**. The participant cannot modify his or her order without the written consent of **Parfum de France**.

Article 4 : Number of students

The minimum number of students is 5 in a theme group class with a maximum of 8 people. For the family / friends formulas, the minimum number of people is 3 and the maximum is 4.

Article 5 : Program fees

The tuition only fees indicated on the internet site include French taxes (TTC). The prices indicated are per person and in euros. The prices include: registration fees, training facilities and related activities, teaching materials, local transport from Fontevraud to the programmed visits and indicated meals.

Fees do not include transport to and from your country of origin, personal costs, costs incurred applying for a visa or exceptional costs following events for which **Parfum de France** cannot be held responsible.

For professional courses VAT is not applicable.

Article 6 : Enrolment

The enrolment consists of a fully completed enrolment form dated and signed (with or without a photo), accompanied by payment or proof of payment of 50% of the total sum received no later than 8 weeks before the start of the chosen course. With this deposit, you also need to confirm your lodging option. The remaining sum is due 30 days before the start of the course without which **Parfum de France** reserves the right to cancel the enrolment.

Article 7 : Accommodation

The hotels have been chosen for their geographic location, their level of comfort and their tourist ratings according to French legislation. Weekly accommodations are based on Sunday arrival and Saturday departure. Accommodation fees are paid directly to the hotel or the B&B owners. A guarantee will be required to be given to the hotel or other lodging facilities prior to your stay. The fees are due upon leaving. In the unlikely event that we are forced to cancel or change your accommodation booking, we will notify you as soon as possible and seek to arrange alternative accommodation of equivalent quality in or around Fontevraud.

Article 8 : Modifications

If, for reasons beyond the control of **Parfum de France**, the planned programme cannot go ahead, **Parfum de France** will do everything possible to maintain the training programme by, if necessary adapting the site, contents of course, composition of groups and activities.

Article 9 : Cancellation / Postponement and refund policy

A cancellation of a confirmed booking must be made in writing by registered post. If received at least 30 days before the start date, 60€ of costs will be withheld.

Cancellation costs:

Between 30 and 15 days before the start date : 50% of the total sum will be due.

Between 14 and 3 days before the start date : 75% of the total sum will be due.

Less than 48 hours before the start date : 100% of the total sum will be due.

Once a program has started, no credit can be given for unattended lessons or practical activities, in whole or in part, nor can refunds be made for an uncompleted course.

Cancellation / Postponement by **Parfum de France**

Parfum de France reserves the right to cancel a course:

If the number of participants falls outside the required minimum and maximum indicated in the programme.

In the case of exceptional circumstances which would seriously hinder the course objectives.

Participants will be informed in writing no later than 21 days prior to the start date if a course was cancelled.

In the event of a cancellation on the part of **Parfum de France** the participants will be offered the choice between a full refund or the possibility of a transfer to another course, subject to availability.

The request for a refund and the subsequent refund must be made between the person or organisation which initially paid the enrolment fee and **Parfum de France**.

Article 10 : Insurance

Parfum de France has a professional liability insurance with **Maaf Assurances** covering liability exposures of individuals and businesses for damage to property and injury to individuals.

Parfum de France wishes to remind non-French participants that they are not covered by the French welfare system unless they have been a French resident for more than three months. It is recommended that European citizens be in possession of an E111 for medical cover. Most people will have travel insurance included in their existing policies or credit card contracts but we recommend checking.

Non-French participants can take out additional personal health insurance covering accidents, sickness, maternity and repatriation for the period of the course including the activities in the programme.

It is recommended checking that you have a personal responsibility insurance scheme covering the activities in the programme.

It is also possible to take out insurance to cover cancellations.

Article 11 : Formalities

The prices do not include the costs or organisation of transport to and from the participant's home and **Parfum de France**. You must be in possession of all the documents required by the French authorities, (identity card, passport, visa, etc.).

If an individual is prevented from participating due to a non conformity with French legislation he or she forfeits their right to a refund.

Article 12 : Course certificate

An individual certificate containing the course title and dates will be issued at the end of the course. Upon request the certificate can stipulate the number of hours completed and/or the level.

Article 13 : Extenuating circumstances

Under temporary or permanent extenuating circumstances **Parfum de France** is relieved of its responsibility to uphold the contract and cannot be held liable for damages.

Article 14 : Jurisdiction

Any litigation must be heard in the French courts to which the **Parfum de France** is bound corresponding to the jurisdiction of that court according to French law.

Article 15 : Payment

Payments can be made by personal cheques drawn on French banks, or cash, in euros made out to **Parfum de France** or by bank transfer in euros to our account (see below for co-ordinates) in which case it is imperative that a photocopy of the transfer order is included with the enrolment. Please note that all transfer and exchange costs are payable by the sender.

Bank : Caisse d'Epargne – 34 Rue du Pont Fouchard 49400 BAGNEUX Saumur France

Bank code : 14445 - Sort code: 00400

Account n° : 08 1131368 key : 83

Account holder : Sylvie Reeves

Parfum de France

40, rue Robert d'Arbrissel

49590, Fontevraud l'Abbaye

France

Tel : +33 (0)2 41 51 78 74

Email: info@parfumdefrance-fr.com

Web site: <http://www.parfumdefrance-fr.com>

I HAVE READ AND FULLY ACCEPT THE ABOVE TERMS AND CONDITIONS

Full name: _____

Signed:

Date: